Philips Recall Updated 11-16-21



What Should I Do?

- Visit philips.com/src-update to register your device for repairs or replacement.
- Stop using ozone-related cleaning products.
 - Contact your physician.

CPAPs, Bilevel PAPs, & Ventilators



What Are the Health Risks?

- Philips has noted a breakdown of a type of foam in the device, resulting in breathing in foam particles and fumes.
- Side effects include headache; irritation of skin, eyes, and respiratory tract; effects on organs, such as kidneys and liver; as well as toxic and carcinogenic effects.



Will My Insurance Cover a New Device?

- If your device is >5 years old, your insurance may pay for a new one. Please contact your physician.
- Otherwise, register the device with Philips for replacement or repairs.

Should I Stop Using my Device?

- If you use a CPAP/bilevel PAP, contact your physician to discuss your treatment options before making any changes to your therapy.
- **Do not discontinue use of home ventilator devices**—contact your physician immediately for instructions. Use an inline bacterial filter.

For additional details, a full list of affected products, and potential health risks, visit <u>philips.com/src-update</u> or call 877-907-7508.

